# Chana High School Teen Parent Program Sustainability Survey Results

This phone survey will be conducted 4 to 6 months after student exits program in order to determine the success of the outcome "Parents access appropriate services as necessary to meet their children's needs independent of Chana staff after graduation." We will use the responses to these questions (and extending questions) to determine the score.

The responses will be rated on a 5 point scale with 5 being "Self-sufficient in accessing services" and 1 being "Not accessing needed services" and there will be a NA box.

### Health Care

- 1. How are you finding doctors and scheduling medical appointments?
- 2. Do you use your own doctor, the clinic, or the hospital emergency room for most medical needs?
- 3. If emergency medical care was needed how did you access it?
- 4. Are your child's well baby exams and immunizations up to date?
- 5. How are you meeting your transportation needs for medical appointments?
- 6. If you are pregnant are you receiving prenatal care?

The alumni surveyed scored 4's and 5's for all of the questions in this category. They stated that they were using the same medical services that had been established while they were going to Chana and their children are up to date with their immunizations. Transportation is an ongoing issue for some, however, they are able to find rides with family or friends for their appointments. None of the graduates are currently pregnant.

## Home

- 1. Have you been able to pay your bills without emergency assistance?
- 2. If you are receiving cash aid or MediCal have you been able to talk to your worker when needed?
- 3. If you are receiving MediCal or cash aid have missed paperwork deadlines?
- 4. If MediCal or cash aid was cut off, how were you able to get the services again?

Again, students scored 4's and 5's in this section. They are well connected to the services in the county through their contacts made while attending school. Some still receive services from TAPP further assisting them with services such as Medi-Cal. Specifically, one student shared that she had missed a paperwork deadline and the Medi-Cal employee that TAPP refers people to was most helpful.

#### Nutrition

- 1. If you are in WIC are you receiving your vouchers?
- 2. If you needed emergency food how did you get it?

All of the graduated students who still qualify for WIC are receiving vouchers. Two of those surveyed have needed additional help with food and have utilized the local food banks periodically since they graduated.

## Learning

- 1. If you are pregnant are you in the Baby Luv or other perinatal education program?
- 2. How did you get information and enroll your child in Early Head Start or other preschool program?
- 3. If you use daycare for your child how did you find the daycare provider?

None of the graduated students were pregnant. Most students were at home with their child and those working were using family members for child care. Students organized child care services independently and are not using Early Head Start or preschools.

- 5 = Self-sufficient in accessing all needed services
- 4 = Self-sufficient in accessing most needed service—very limited outside assistance
- 3 = Trying to become self-sufficient but often unable to access services without assistance
- 2 = Not trying to access services without assistance
- 1 = Not accessing any needed services
- NA = Question does not pertain to this client